



**Delaware County
CODE COMPLIANCE**

Building Regulations Floodplain Regulations Zoning Regulations

CUSTOMER COMMENT FORM

Please take a moment to complete this questionnaire. We are interested in your experience with our department. When completed, please hand to the Code Compliance front desk staff, return to the address listed below or email to ffowler@co.delaware.oh.us.

What was the purpose of your contact with Code Compliance? (check all that apply)

- ☐ Application submittal/Permit pick-up
- ☐ Plans Examination(s)
- ☐ Inspection(s)
- ☐ Other – please explain _____

How would you rate the quality of the service provided? (check all that apply)

- ☐ Respectful
- ☐ Helpful
- ☐ Professional
- ☐ Average
- ☐ Poor

Comments: _____

How would you rate the speed of the service provided?

- ☐ Timely
- ☐ Average
- ☐ Poor

Comments: _____

How would you rate the staff? (check all that apply)

- ☐ Friendly
- ☐ Helpful
- ☐ Average
- ☐ Poor

Comments: _____

- ☐ Additional comments provided on the reverse side of this form.

Thank you for taking the time to provide this information. Your feedback will assist the Code Compliance department with providing quality and responsive service. Please contact me if you have additional comments, questions or need assistance.

Fred Fowler
Department Supervisor
740-833-2201 Office
740-272-0287 Cell
ffowler@co.delaware.oh.us

Your Contact Information
Name: _____
Telephone #: _____
Email: _____